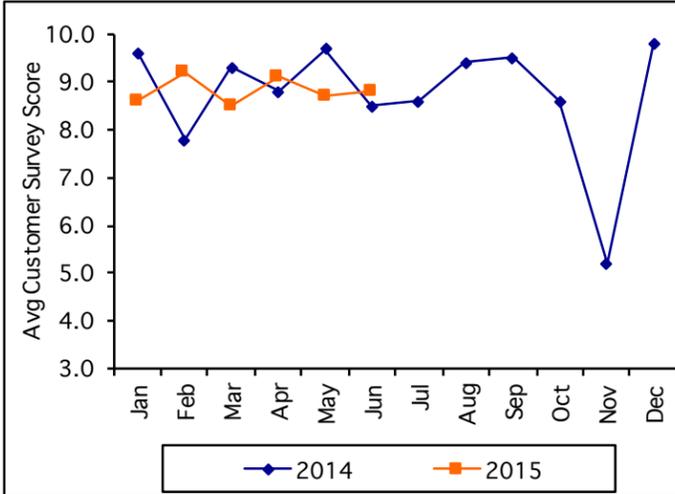


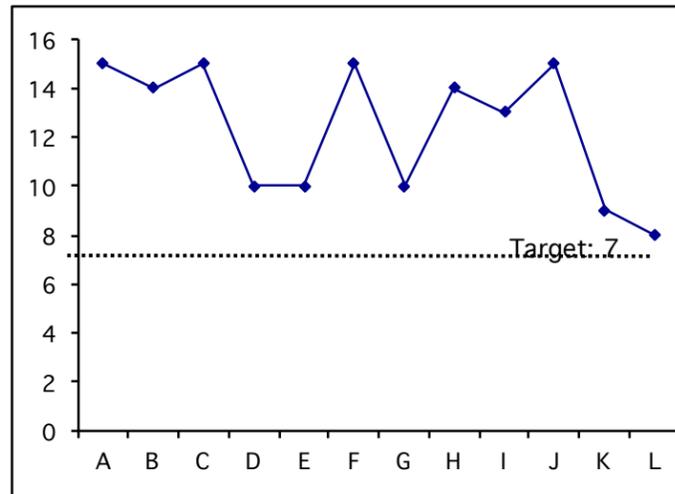
Running the Data Driven Organization

Customer Service

Customer Satisfaction

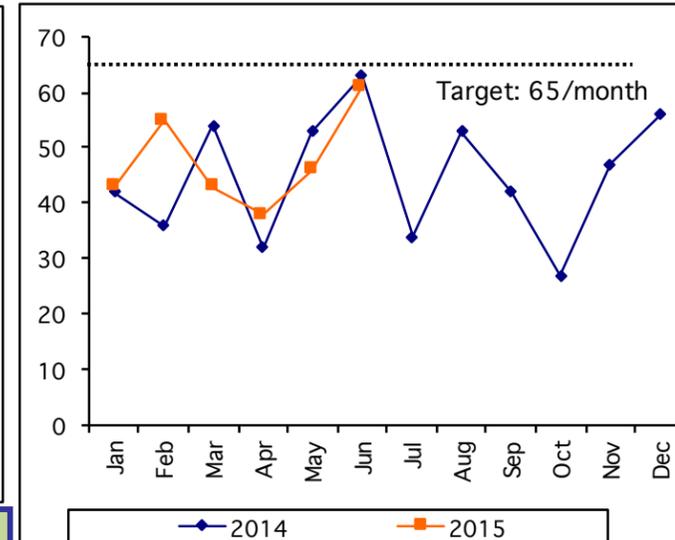


Order Processing Time (In Days)

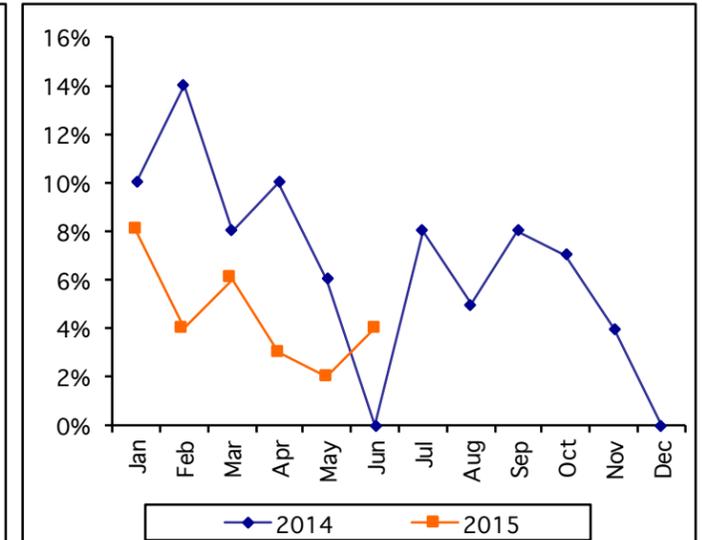


Sales

Sales and Marketing Contacts

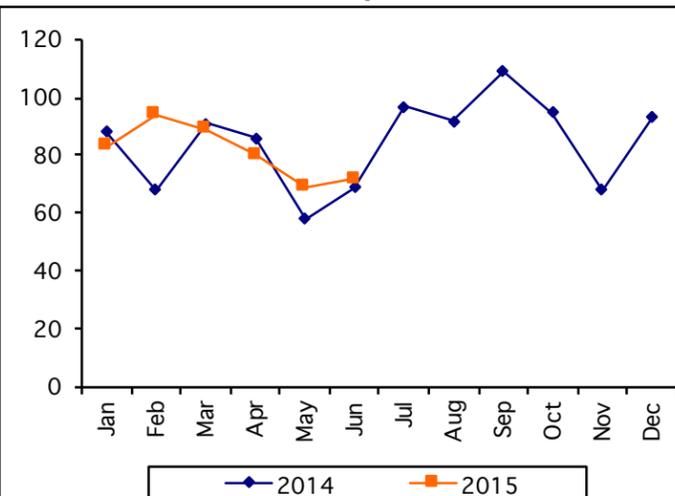


Reduced Sales Staff Turnover

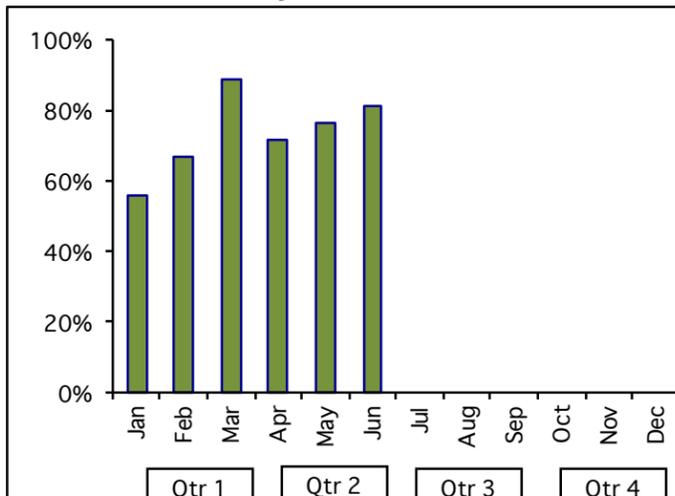


Staff Production

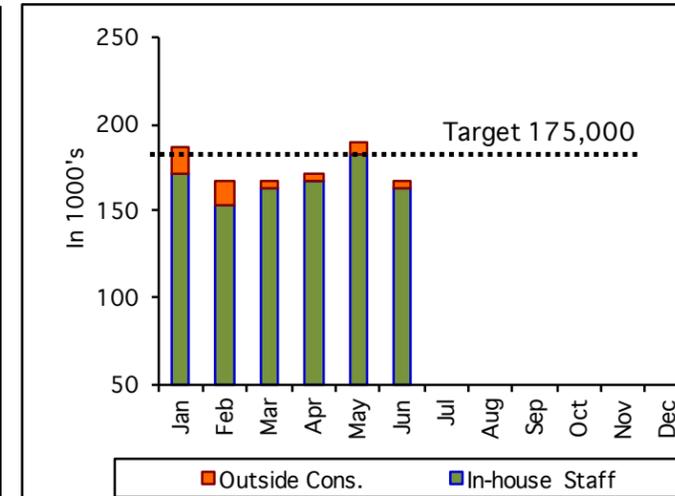
Product Development Hours



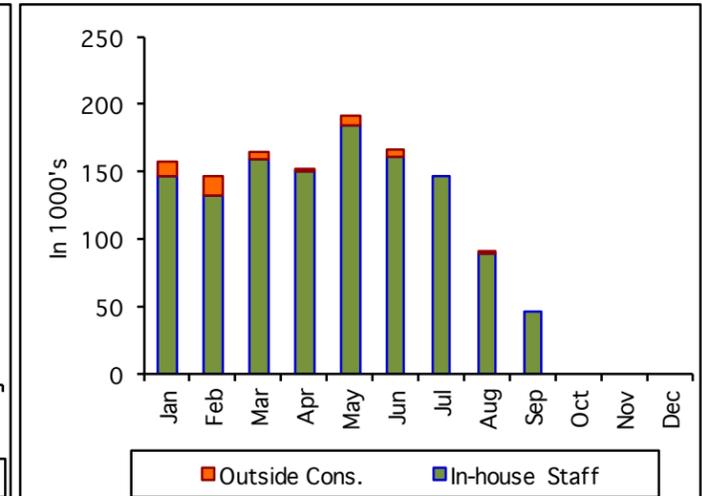
% VN Quarterly Outcomes on Schedule



Professional Fees Invoiced

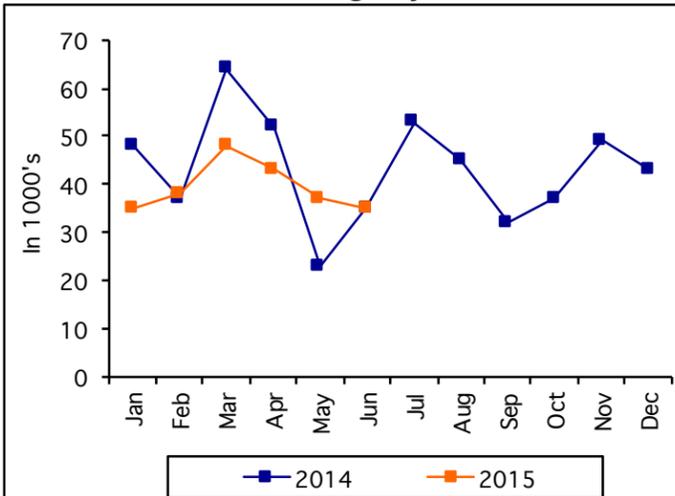


Professional Fees Scheduled

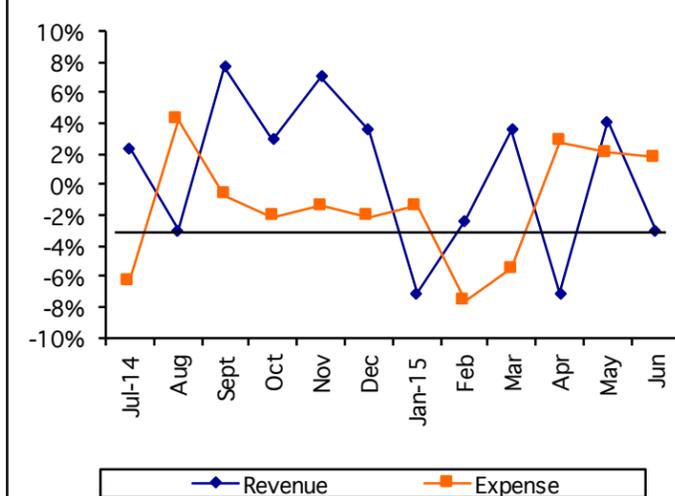


Finance

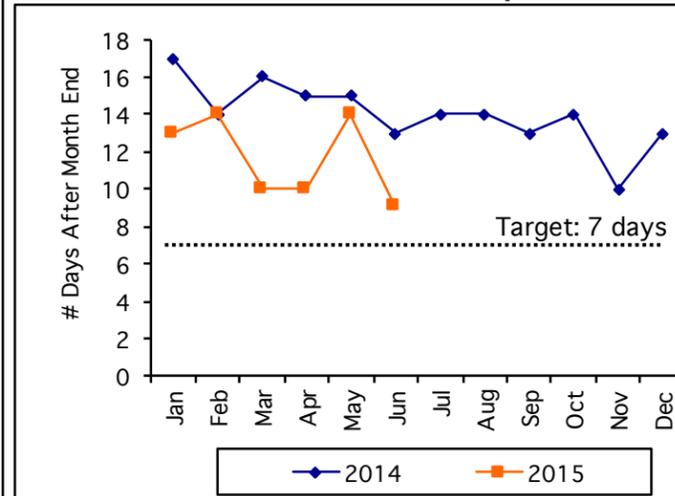
Outstanding Payables



Budget Variance



Timeliness of Financial Reports



Accuracy of Financial Reports

